



Office of Health Standards Compliance
Ensuring quality and safety in health care

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SPECIAL OHSC BULLETIN – 6 JUNE 2026

URGENT NOTICE – FRAUDULENT IMPERSONATION OF OHSC INSPECTORS

The Office of Health Standards Compliance (OHSC) wishes to alert stakeholders to reports of individuals impersonating OHSC officials for fraudulent financial gain.

The OHSC recently received information that a ‘bogus’ individual contacted a healthcare practitioner, claiming that an inspection was scheduled to be conducted at the general practitioner's premises. The impersonator further suggested that an inspection outcome could be influenced by payment. A lump-sum payment was reportedly demanded in exchange for halting, influencing, or securing a favourable inspection outcome.

The OHSC has verified and confirmed that no authorised inspection had been scheduled for the facility concerned and that the individual was not acting on behalf of the OHSC. Such conduct constitutes fraud, undermines the integrity of healthcare regulation and oversight, and may expose the OHSC, healthcare facilities and health professionals to significant reputational and compliance risks.

The OHSC wishes to emphasise that:

- OHSC inspectors follow established regulatory procedures and ethical standards when conducting inspections and assessments.
- All inspections are conducted by authorised inspectors who carry a valid OHSC identification card or a form signed by the OHSC Chief Executive Officer.
- No OHSC official may request, solicit, or accept payments, gifts, favours, research incentives, sponsorships, or any form of inducement related to inspections, compliance assessments, accreditation activities, or any regulatory decisions.
- Inspection outcomes, compliance determinations, and regulatory decisions cannot be influenced through payment or any other benefit.
- Any request for payment or personal benefit in exchange for regulatory action should be regarded as suspicious and reported immediately.

Healthcare establishments (public and private), regulators, research institutions, academic institutions, and associated stakeholders are urged to:

- Verify the identity of any person claiming to represent the OHSC.
- Request official identification card or form signed by the OHSC CEO.
- Report any suspected impersonation, fraud, bribery, solicitation, or corruption to the OHSC **Fraud and Ethics Hotline**:

📞 Hotline: 0800 003 231

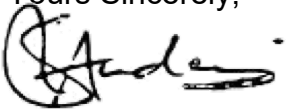
✉ Email: office@thehotline.co.za

🌐 Website: www.ohsc.org.za

Protecting the integrity, independence, and credibility of healthcare regulation and oversight remains a priority for the OHSC.

We appreciate the continued vigilance, cooperation, and commitment of health facilities regulators, healthcare practitioners, research and academic institutions in combating fraudulent activities.

Yours Sincerely,



DR SIPHIWE MNDAWENI

Chief Executive Officer

Office of Health Standards Compliance

Date: 06 June 2026