



Office of Health Standards Compliance
Ensuring quality and safety in health care

BIANNUAL REPORT

OCTOBER 2022 – MARCH 2023



CERTIFICATION OF HEALTH ESTABLISHMENTS



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OFFICIAL SIGN-OFF



This Office of Health Standards Compliance (OHSC) Bi-Annual Certification and Enforcement report covers the period between 01 October 2022 and 31 March 2023.

- It reflects the number of certificates of compliance issued to, and the number of health establishments against which enforcement action has been taken.
- It must be read in conjunction with the Bi-Annual report (01 July – 31 December 2022) issued by the Compliance Inspectorate unit.
- It takes into account all the applicable legislation and policies for which the OHSC is responsible.

MR. B.T. DIOKA

ACTING DIRECTOR: CERTIFICATION AND ENFORCEMENT

DATE: 03/04/2023

DR. SIPHIWE MNDAWENI

CHIEF EXECUTIVE OFFICER

OFFICE OF HEALTH STANDARDS COMPLIANCE

DATE: 11/04/2023

DEFINITIONS



“Board” refers to the Board of the Office of Health Standards Compliance appointed in terms of Section 79A of the Act.

“Chief Executive Officer” means the person appointed as Chief Executive Officer of the Office in terms of Section 79H (1) of the Act.

“Constitution” means the Constitution of the Republic of South Africa, Act 108 of 1996.

“Certificate of compliance” means a certificate referred to in Regulation 18(2), issued to the health establishment by the Office.

“Compliance Notice” means a notice referred to in Regulation 21(1), issued to the health establishment by an inspector.

“Early Warning System” means the surveillance systems that collect information of serious breaches of norms and standards that prompt interventions by the health establishment, the Office or relevant authority.

“Enforcement” is a legal framework for application of possible action prescribed in the regulations that the OHSC can take against health establishments for failure to comply with regulated norms and standards.

“Health Establishment” means the whole or part of a public or private institution, facility, building or place, whether for profit or not, that is operated or designed to provide inpatient or outpatient treatment, diagnostic or therapeutic interventions, nursing, rehabilitative, palliative, convalescent, preventative or other health services.

“Inspector” means a person appointed as an inspector in terms of Section 80(2) of the Act.

“Minister” means the Minister responsible for health in South Africa.

“Norms and Standards” means the norms and standards prescribed by the Minister in terms of Section 90(1)(b) and (c) of the Act.

“Office” means the Office of Health Standards Compliance established by Section 77(1) of the Act.

“Regulations” means the Procedural Regulations Pertaining to the Functioning of the Office of Health Standards Compliance and Handling of Complaints by the Ombud.

“Risk-based inspection” is an inspection carried out by the OHSC to verify the existence of risk at a health establishment and to ascertain the nature, extend and gravity of the breaches to the norms and standards as a result of such risk.

“The Act” means the National Health Act, 2003 (Act No. 61 of 2003).

1 INTRODUCTION

Section 79(1)(b) of the National Health Act, 2003 (as amended) mandates the OHSC to inspect and certify health establishments as compliant or non-compliant with the norms and standards. It further obliges the OHSC to take enforcement action against persons in charge of non-compliant health establishments. This bi-annual report provides information on the number certificates of compliance issued to health establishments, including the number and type of enforcement action taken against health establishments found to be

non-compliant after additional inspections conducted by the OHSC. The report covers the last six months of the 2022/23 financial year, between the period 01 October 2022 and 31 March 2023. It is issued in compliance with Regulation 31 (1) (b) of the Procedural Regulations Pertaining to the Functioning of the Office of Health Standards Compliance and Handling of Complaints by the Ombud, 2016.

2 APPLICABLE LEGISLATION

The following legislation was taken into consideration when writing this report:

- The Constitution of the Republic of South Africa, Act 108 of 1996;
- The National Health Act, 2003 (Act No. 61 of 2003), as amended;
- Norms and Standards Regulations applicable to different categories of health establishments, 2016; and
- Procedural Regulations Pertaining to the Functioning of the Office of Health Standards Compliance and Handling of Complaints by the Ombud, 2016.

3 PROCESS FOLLOWED TOWARDS CERTIFICATION OF HEALTH ESTABLISHMENTS

Following finalisation of inspection reports by the Compliance Inspectorate unit, which is Programme 2 within the OHSC, the Certification and Enforcement unit subjected the reports to an external review process for quality assurance. Feedback from the external reviewers was considered and where applicable and appropriate, scores and comments from the Compliance Inspectorate unit were amended in line with the recommendation of the external reviewers. Thereafter, all final inspection reports were shared with the respective health establishments by the Compliance Inspectorate unit.

The final inspection report communicates the health establishment's status in relation to their compliance with the regulated norms and standards. In accordance with Regulation 18, Certification and Enforcement unit of the OHSC issued certificates of compliance to compliant health establishments within fifteen (15) working days after receiving recommendation from OHSC inspectors.

A certificate of compliance is valid for a period of four (4) years and is subject to renewal. However, health establishments are required in terms of Regulation 19 of the Procedural Regulations Pertaining to the Functioning of the Office of Health Standards Compliance and Handling of Complaints by the Ombud, 2016 to apply to the OHSC for renewal of their certificates of compliances within a period of not more than six months before the expiry of the compliance certificate.

Should a health establishment issued with a compliance certificate be inspected for any other reason, such as a risk-based inspection and be issued with a compliance notice for breach of norms and standards, the previously issued certificate of compliance is suspended until the conditions set out in the said compliance notice are fulfilled (Regulation 20 (2)).

4 CERTIFIED HEALTH ESTABLISHMENTS

In terms of section 79(1)(b) of the National Health Act, 2003 (as amended), the OHSC is mandated to inspect and certify health establishments as compliant or non-compliant with the norms and standards. The Office commenced with the certification of compliant health establishments in the 2020/21, and to date a total of 473 certificates of compliance have been issued.

Table 1 below illustrates the period and the number of certificates issued in the past financial years to the end of the reporting period.

During the financial year, 2019/20, the OHSC was finalising the development of inspection tools for primary health care category of health establishments. Whereas inspections were conducted during the same financial year, the Office did not issue any certificates of compliance.

Table 1: Certificates of Compliance issued by the OHSC from 01 April 2019 to 31 March 2023.

Financial year	Number of Inspections conducted	Number of certified health establishments
2019/2020	647	0
2020/2021	387	33
2021/2022	544	189
2022/2023	832	251
Total	2410	473

ANNEXURE A attached hereto, provides details of certificates of compliance issued to compliant health establishments during 01 October 2022 to 31 March 2023.

5 ENFORCEMENT ACTION TAKEN AGAINST NON-COMPLIANT HEALTH ESTABLISHMENTS

The process of enforcement action taken against non-compliant health establishments is primarily regulated in terms of section 82A (4). During the reporting period, all non-compliant health establishments recommended for enforcement action were issued with compliance notices stating the norms and standards that have not been complied with, the nature and extent of non-

compliance, action to be undertaken by the health establishment to remedy non-compliance and timeframe within which to remedy the identified breaches. Additional inspections were conducted to determine whether the health establishments have remedied identified breaches. Health establishments that were found non-compliant after an additional inspection were then recommended for enforcement action by inspectors. To date, the only enforcement action taken against non-compliant health establishments is the issuing of Written Warnings. A Written Warning is a form of enforcement action that the OHSC issues in terms of Regulation 23 to persons in charge for failure to comply with a compliance notice.

Annexure B hereto is a list of all health establishments against which the enforcement action was taken by the OHSC during the reporting. A total of 59 health establishments were issued with written warnings, outlining specific timeframes for responses. Further measures in enforcement action will be considered should health establishments fail to remedy the breaches and/or respond to the written warnings issued by the OHSC.

During the period of the report, there were no formal hearings held by the OHSC for revocation of any certification of compliance. No recommendation was made to the relevant authority for action to be undertaken against persons responsible for the non-compliance. These steps will be undertaken and implemented at the appropriate time. **Annexure B** below is a table showing the number and names of health establishments against which enforcement action was taken.

6 CHALLENGES

The overall compliance rate of health establishments in the country is generally low and very concerning to the OHSC. The other concern for the OHSC is the high number of health establishments which did not provide any evidence of

having remedied areas of non-compliance after receiving their preliminary inspection reports. The districts, sub-districts and provincial health authorities should actively assist health establishments issued with compliance notices to rectify the identified breaches in norms and standards. In the bilateral meetings held between the OHSC and the National Department of Health's Quality Assurance directorate, the latter has indicated that it is in the process of assisting and mentoring non-compliant health establishments to develop and implement quality improvement plans to remedy their areas of non-compliance as indicated in the compliance notice.

7 CONCLUSION

The OHSC take note of the low number of certificates issued to health establishments and is concerned about the negative impact this will have on the objectives of the National Health Insurance Bill to achieve maximum participation of health establishments as providers of healthcare. To address this challenge, different units within the OHSC are working in close collaboration to device and implement measures to accelerate the pace of inspections as well as certification process.

ANNEXURE A

A LIST OF HEALTH ESTABLISHMENTS ISSUED WITH CERTIFICATES OF COMPLIANCE BETWEEN 01 OCTOBER TO 31 MARCH 2023

(BI-ANNUAL CERTIFICATION)

NO.	PROVINCE	NAME OF HEALTH ESTABLISHMENT	GRADING	BAR CODE	DATE OF CERTIFICATION
EASTERN CAPE (11)					
1.	Eastern Cape	Wartburg Clinic	Good	OHSC - 000385	14/10/2022
2.	Eastern Cape	Zingisa NU 5	Good	OHSC - 000388	14/10/2022
3.	Eastern Cape	Tsakana Clinic	Satisfactory	OHSC - 000384	14/10/2022
4.	Eastern Cape	Soweto Clinic	Satisfactory	OHSC - 000383	14/10/2022
5.	Eastern Cape	Wells Estate Clinic	Satisfactory	OHSC - 000386	14/10/2022
6.	Eastern Cape	Schauderville Clinic	Good	OHSC - 000382	14/10/2022
7.	Eastern Cape	Xhwili Clinic	Good	OHSC - 000387	14/10/2022
8.	Eastern Cape	Raglan Road Clinic	Good	OHSC - 000153	14/10/2022
9.	Eastern Cape	Mthatha General Hospital	Good	OHSC - 000494	22/03/2023
10.	Eastern Cape	Life Mercantile Hospital	Excellent	OHSC - 000491	22/03/2023
11.	Eastern Cape	Life East London Private Hospital	Excellent	OHSC - 000492	22/03/2023
FREE STATE (10)					
1.	Free State	TS Mahloko Clinic	Satisfactory	OHSC - 000356	12/10/2022
2.	Free State	Tshame B clinic	Good	OHSC - 000357	12/10/2022
3.	Free State	Fauresmith Clinic	Good	OHSC - 00418	07/11/2022
4.	Free State	Itumeleng (Jagersfontein) Clinic	Excellent	OHSC - 00419	07/11/2022
5.	Free State	Lephoi Clinic	Excellent	OHSC - 00421	07/11/2022
6.	Free State	Winne (Rouxville) Mandela	Excellent	OHSC - 00425	07/11/2022

7.	Free State	Tsepong (Kroonstad) Clinic	Good	OHSC - 00423	07/11/2022
8.	Free State	Thaba-Phatswana Clinic	Good	OHSC - 00422	07/11/2022
9.	Free State	Winnie Mandela (Botshabelo) clinic	Excellent	OHSC - 00424	07/11/2022
10.	Free State	Jazzman Makhothu Clinic	Excellent	OHSC - 00426	07/11/2022
GAUTENG PROVINCE (20)					
1.	Gauteng	Emaphupheni Clinic	Satisfactory	OHSC - 000362	12/10/2022
2.	Gauteng	Dan Kubeka Clinic	Excellent	OHSC - 000360	12/10/2022
3.	Gauteng	Ramaphosa Clinic	Good	OHSC - 000369	12/10/2022
4.	Gauteng	Reiger Park Clinic	Excellent	OHSC - 000370	12/10/2022
5.	Gauteng	River Park Clinic	Excellent	OHSC - 000371	12/10/2022
6.	Gauteng	Sol Plaatjie Clinic	Satisfactory	OHSC - 000372	12/10/2022
7.	Gauteng	Lawley 2 Clinic	Excellent	OHSC - 000367	12/10/2022
8.	Gauteng	Hercules Clinic	Good	OHSC - 000363	12/10/2022
9.	Gauteng	Eldoraigine Clinic	Good	OHSC - 000361	12/10/2022
10.	Gauteng	Karenpark Clinic	Excellent	OHSC - 000365	12/10/2022
11.	Gauteng	Laudium Clinic	Excellent	OHSC - 000366	12/10/2022
12.	Gauteng	Albertina Sisulu Clinic	Good	OHSC - 000358	12/10/2022
13.	Gauteng	Johan Deo Clinic	Good	OHSC - 000364	12/10/2022
14.	Gauteng	Blybank Clinic	Good	OHSC - 000359	12/10/2022
15.	Gauteng	Westonaria Clinic	Good	OHSC - 000373	12/10/2022
16.	Gauteng	Luipaardsvlei Clinic	Satisfactory	OHSC - 000368	12/10/2022
17.	Gauteng	Stanza Bopape CHC	Excellent	OHSC - 000478	07/12/2022
18.	Gauteng	Levai Mbatha CHC	Excellent	OHSC - 000479	07/12/2022
19.	Gauteng	Tamaho Clinic	Satisfactory	OHSC - 000476	07/12/2022
20.	Gauteng	Mamelodi Hospital	Excellent	OHSC - 000495	22/03/2023
KWAZULU-NATAL (35)					
1.	KwaZulu-Natal	Dannhauser CHC	Excellent	OHSC - 000480	07/12/2022
2.	KwaZulu-Natal	Charlestown Clinic	Satisfactory	OHSC - 000448	07/12/2022
3.	KwaZulu-Natal	Mndoza Clinic	Excellent	OHSC - 000467	07/12/2022

4.	KwaZulu-Natal	Naas Farm Clinic	Satisfactory	OHSC - 000466	07/12/2022
5.	KwaZulu-Natal	Ladam Irene	Satisfactory	OHSC - 000449	07/12/2022
6.	KwaZulu-Natal	Mabhuqweni Clinic	Good	OHSC - 000462	07/12/2022
7.	KwaZulu-Natal	Ekhombe Gateway Clinic	Good	OHSC - 000446	07/12/2022
8.	KwaZulu-Natal	Ewangu Clinic	Excellent	OHSC - 000444	07/12/2022
9.	KwaZulu-Natal	Azalea Clinic	Good	OHSC - 000439	07/12/2022
10.	KwaZulu-Natal	Northdale Clinic	Excellent	OHSC - 000463	07/12/2022
11.	KwaZulu-Natal	Caluza Clinic	Good	OHSC - 000440	07/12/2022
12.	KwaZulu-Natal	Pata Clinic	Excellent	OHSC - 000474	07/12/2022
13.	KwaZulu-Natal	Gwaliweni Clinic	Good	OHSC - 000455	07/12/2022
14.	KwaZulu-Natal	Felani Clinic	Good	OHSC - 000442	07/12/2022
15.	KwaZulu-Natal	Nodweni Clinic	Good	OHSC - 000465	07/12/2022
16.	KwaZulu-Natal	Mkhonjane Clinic	Good	OHSC - 000468	07/12/2022
17.	KwaZulu-Natal	Mhlungwane Clinic	Good	OHSC - 000456	07/12/2022
18.	KwaZulu-Natal	Mangeni Clinic	Excellent	OHSC - 000460	07/12/2022
19.	KwaZulu-Natal	Nkande Clinic	Excellent	OHSC - 000464	07/12/2022
20.	KwaZulu-Natal	KwanYezi Clinic	Good	OHSC - 000450	07/12/2022
21.	KwaZulu-Natal	Manxili Clinic	Good	OHSC - 000459	07/12/2022
22.	KwaZulu-Natal	Driefontein Clinic	Good	OHSC - 000447	07/12/2022
23.	KwaZulu-Natal	Kleinfontein Clinic	Good	OHSC - 000453	07/12/2022
24.	KwaZulu-Natal	Matiwanoskop Clinic	Good	OHSC - 000457	07/12/2022
25.	KwaZulu-Natal	Oliviershoek Clinic	Good	OHSC - 000475	07/12/2022

26.	KwaZulu-Natal	Rockcliff Clinic	Satisfactory	OHSC - 000473	07/12/2022
27.	KwaZulu-Natal	KwaMteyi Clinic	Good	OHSC - 000452	07/12/2022
28.	KwaZulu-Natal	Ceza Gateway Clinic	Excellent	OHSC - 000441	07/12/2022
29.	KwaZulu-Natal	KwaMane Clinic	Good	OHSC - 000452	07/12/2022
30.	KwaZulu-Natal	Kahhemulana Clinic	Excellent	OHSC - 000454	07/12/2022
31.	KwaZulu-Natal	Makhosini Clinic	Excellent	OHSC - 000461	07/12/2022
32.	KwaZulu-Natal	Ezimfambeni Clinic	Excellent	OHSC - 000443	07/12/2022
33.	KwaZulu-Natal	Mashona Clinic	Excellent	OHSC - 000458	07/12/2022
34.	KwaZulu-Natal	Esidakeni Clinic	Excellent	OHSC - 000445	07/12/2022
35.	KwaZulu-Natal	Madadeni Hospital	Excellent	OHSC - 000490	23/02/2023
LIMPOPO (01)					
1.	Limpopo	The Oaks clinic	Excellent	OHSC - 000427	07/11/2022
MPUMALANGA (13)					
1.	Mpumalanga	KwaZanele Clinic	Good	OHSC-000374	12/10/2022
2.	Mpumalanga	Glenmore Clinic	Excellent	OHSC - 000430	07/11/2022
3.	Mpumalanga	Silobela Clinic	Excellent	OHSC - 000432	07/11/2022
4.	Mpumalanga	Fernie 1 Clinic	Excellent	OHSC - 000429	07/11/2022
5.	Mpumalanga	Brondal Clinic	Good	OHSC - 000428	07/11/2022
6.	Mpumalanga	Glory Hill	Excellent	OHSC - 000431	07/11/2022
7.	Mpumalanga	MS Msimanga Clinic	Excellent	OHSC - 000481	07/12/2022
8.	Mpumalanga	Morgenzon Clinic	Good	OHSC - 000484	07/12/2022
9.	Mpumalanga	Nthoroane Clinic	Good	OHSC - 000482	07/12/2022
10.	Mpumalanga	Mispel Street Clinic	Good	OHSC - 000485	07/12/2022
11.	Mpumalanga	Stanwest (Azalia) Clinic	Good	OHSC - 000481	07/12/2022
12.	Mpumalanga	Amersfoort Clinic	Good	OHSC - 000486	07/12/2022
13.	Mpumalanga	Lefiso CHC	Satisfactory	OHSC - 000477	07/12/2022
NORTHERN CAPE (03)					

1.	Northern Cape	Hopetown Clinic	Good	OHSC - 000379	14/10/2022
2.	Northern Cape	Petrusville Clinic	Satisfactory	OHSC - 000380	14/10/2022
3.	Northern Cape	Niekerkshoop Clinic	Satisfactory	OHSC - 000378	14/10/2022
NORTH WEST (11)					
1.	North West	Boitekong Clinic	Good	OHSC - 000375	12/10/2022
2.	North West	Kana Clinic	Good	OHSC - 000376	12/10/2022
3.	North West	Seraleng Clinic	Good	OHSC - 000377	12/10/2022
4.	North West	Mogopa Clinic	Excellent	OHSC - 000434	07/11/2022
5.	North West	Tswelelang Clinic 1	Good	OHSC - 000436	07/11/2022
6.	North West	Venterdorp Clinic	Excellent	OHSC - 000437	07/11/2022
7.	North West	Monono Clinic	Good	OHSC - 000335	07/11/2022
8.	North West	Pella CHC	Excellent	OHSC - 000470	07/11/2022
9.	North West	Bafokeng CHC	Excellent	OHSC - 000472	07/11/2022
10.	North West	Tlhabane CHC	Excellent	OHSC - 000469	07/11/2022
11.	North West	Mogwase CHC	Excellent	OHSC - 000471	07/11/2022
WESTERN CAPE (31)					
1.	Western Cape	Bergsig Clinic	Satisfactory	OHSC - 000390	20/10/2022
2.	Western Cape	Happy Valley Clinic	Satisfactory	OHSC - 000400	20/10/2022
3.	Western Cape	De Doons Clinic	Satisfactory	OHSC - 000395	20/10/2022
4.	Western Cape	Empilsweni (Worcester) Clinic	Satisfactory	OHSC - 000398	20/10/2022
5.	Western Cape	Hillside Clinic	Excellent	OHSC - 000403	20/10/2022
6.	Western Cape	Leeu- Gamka Clinic	Good	OHSC - 000408	20/10/2022
7.	Western Cape	Kwamandlenkosi Clinic	Good	OHSC - 000407	20/10/2022
8.	Western Cape	Beaufort West CDC	Satisfactory	OHSC - 000389	20/10/2022
9.	Western Cape	Riebeeck Kasteel Clinic	Satisfactory	OHSC - 000416	20/10/2022
10.	Western Cape	Riebeeck West Clinic	Good	OHSC - 000087	20/10/2022
11.	Western Cape	Nieuvelddpark Clinic	Excellent	OHSC - 000412	20/10/2022
12.	Western Cape	Murraysburg Clinic	Excellent	OHSC - 000390	20/10/2022
13.	Western Cape	Brackenfell clinic	Excellent	OHSC - 000409	20/10/2022
14.	Western Cape	Netreg Clinic	Good	OHSC - 000411	20/10/2022
15.	Western Cape	Brighton Clinic	Excellent	OHSC - 000393	20/10/2022
16.	Western Cape	Kleinvlei CDC	Excellent	OHSC - 000404	20/10/2022
17.	Western Cape	Parow CDC	Excellent	OHSC - 000413	20/10/2022
18.	Western Cape	Heideveld Clinic	Good	OHSC - 000402	20/10/2022

19.	Western Cape	Dr Abdurahman Clinic	Excellent	OHSC - 000396	20/10/2022
20.	Western Cape	Knysna CDC	Excellent	OHSC - 000406	20/10/2022
21.	Western Cape	Dysselsdorp Clinic	Good	OHSC - 000397	20/10/2022
22.	Western Cape	Botrier Clinic	Good	OHSC - 000391	20/10/2022
23.	Western Cape	Kleinmond Clinic	Excellent	OHSC - 000404	20/10/2022
24.	Western Cape	Genadendal Clinic	Excellent	OHSC - 000399	20/10/2022
25.	Western Cape	Napier Clinic	Excellent	OHSC - 000410	20/10/2022
26.	Western Cape	Stanford Clinic	Excellent	OHSC - 000417	20/10/2022
27.	Western Cape	Caledon Clinic	Excellent	OHSC - 000394	20/10/2022
28.	Western Cape	Hawston Clinic	Excellent	OHSC - 000401	20/10/2022
29.	Western Cape	Riviersonderend Clinic	Excellent	OHSC - 000416	20/10/2022
30.	Western Cape	Chapel Street Clinic	Excellent	OHSC - 000433	23/06/2022
31.	Western Cape	Gugulethu CHC	Excellent	OHSC - 000493	22/03/2023

TOTAL 135

ANNEXURE B



A LIST OF HEALTH ESTABLISHMENTS AGAINST WHICH ENFORCEMENT ACTION HAS BEEN COMMENCED BETWEEN 01 OCTOBER 2022 TO 31 MARCH 2023

(BI-ANNUAL REPORT)

NO.	PROVINCE	NAME OF HEALTH ESTABLISHMENT	GRADING	DATE OF WRITTEN WARNING
EASTERN CAPE (15)				
1.	Eastern Cape	Kanyayo (Bizana) clinic	Good	01/03/2023
2.	Eastern Cape	Daliwonga clinic	Excellent	01/03/2023
3.	Eastern Cape	Mngungu clinic	Good	01/03/2023
5.	Eastern Cape	Imizizi clinic	Excellent	01/03/2023
6.	Eastern Cape	Mxhelo clinic	Excellent	01/03/2023
7.	Eastern Cape	Msobomvu clinic	Good	01/03/2023
8.	Eastern Cape	Forth Grey clinic	Excellent	01/03/2023
9.	Eastern Cape	Central clinic (East London)	Good	01/03/2023
10.	Eastern Cape	Fezeka NU 3 clinic	Excellent	01/03/2023
11.	Eastern Cape	Manzimahle clinic	Good	01/03/2023
12.	Eastern Cape	Maqashu clinic	Good	01/03/2023
13.	Eastern Cape	Hilton clinic	Good	01/03/2023
14.	Eastern Cape	Thembisa clinic	Good	01/03/2023
15.	Eastern Cape	Maletswai clinic	Good	01/03/2023
FREE STATE (15)				

1.	Free State	Sandersville Clinic	Unsatisfactory	15/11/2022
2.	Free State	Bophelong (Kroonstad) Clinic	Unsatisfactory	15/11/2022
3.	Free State	Seeisoville Clinic	Unsatisfactory	15/11/2022
4.	Free State	Matjhabeng Clinic	Unsatisfactory	15/11/2022
5.	Free State	Hennenman Clinic	Unsatisfactory	15/11/2022
6.	Free State	Rearabetsoe (Virginia) Clinic	Unsatisfactory	15/11/2022
7.	Free State	Rheederspark Clinic	Unsatisfactory	15/11/2022
8.	Free State	Hani Park Clinic	Unsatisfactory	15/11/2022
9.	Free State	Bloemspruit Clinic	Unsatisfactory	15/11/2022
10.	Free State	Fichardtpark Clinic	Unsatisfactory	15/11/2022
11.	Free State	Bayswater Clinic	Unsatisfactory	15/11/2022
12.	Free State	Freedom square Clinic	Unsatisfactory	15/11/2022
13.	Free State	Westdene Clinic	Unsatisfactory	15/11/2022
14.	Free State	Bainsvlei Clinic	Unsatisfactory	15/11/2022
15.	Free State	Marakong clinic	Unsatisfactory	15/11/2022
GAUTENG (01)				
1.	Gauteng	Princess clinic	Excellent	01/03/2023
KWAZULU-NATAL (02)				
1.	KwaZulu-Natal	Harding clinic	Good	01/03/2023
2.	KwaZulu-Natal	Appelsbosch Gateway clinic	Excellent	01/03/2023
LIMPOPO (03)				
1.	Limpopo	Mbokota Clinic	Good	09-Nov-22
2.	Limpopo	Waterval Clinic	Good	09-Nov-22
3.	Limpopo	Wayeni Clinic	Good	09-Nov-22
MPUMALANGA (08)				
1.	Mpumalanga	Sabie Clinic	Good	08/11/2022
2.	Mpumalanga	Phiva Clinic	Good	08/11/2022
3.	Mpumalanga	Sihlangu Clinic	Good	08/11/2022
4.	Mpumalanga	Sibange Clinic	Excellent	08/11/2022
5.	Mpumalanga	Bourkes Luck Clinic	Good	08/11/2022

6.	Mpumalanga	Komatipoort Clinic	Good	08/11/2022
7.	Mpumalanga	Masibekela Clinic	Excellent	08/11/2022
8.	Mpumalanga	Eerstehoek Clinic	Good	08/11/2022
NORTHERN CAPE (09)				
1.	Northern Cape	Deportshoop Clinic	Satisfactory	14-Nov-22
2.	Northern Cape	Valspan Clinic	Good	14-Nov-22
3.	Northern Cape	Betty Gaetsewe Clinic	Unsatisfactory	14-Nov-22
4.	Northern Cape	Florianville (Floors) Clinic	Unsatisfactory	14-Nov-22
5.	Northern Cape	Rusfontein Clinic	Unsatisfactory	14-Nov-22
6.	Northern Cape	Tsineng Clinic	Unsatisfactory	14-Nov-22
7.	Northern Cape	Metsimantsi Wyk 3 Clinic	Unsatisfactory	14-Nov-22
8.	Northern Cape	Gasehunelo Wyk 5 Clinic	Unsatisfactory	14-Nov-22
9.	Northern Cape	Bendel Clinic	Unsatisfactory	14-Nov-22
NORTHWEST (06)				
1.	North West	Makwassie Clinic	Excellent	12-Nov-22
2.	North West	Kgakala Clinic	Unsatisfactory	12-Nov-22
3.	North West	Segametsi Mogaetsho Clinic	Unsatisfactory	12-Nov-22
4.	North West	Motlhabe Clinic	Unsatisfactory	12-Nov-22
5.	North West	Moruleng Clinic	Unsatisfactory	12-Nov-22
6.	North West	Wonderkop Clinic	Unsatisfactory	12-Nov-22

TOTAL 59



Switchboard:

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