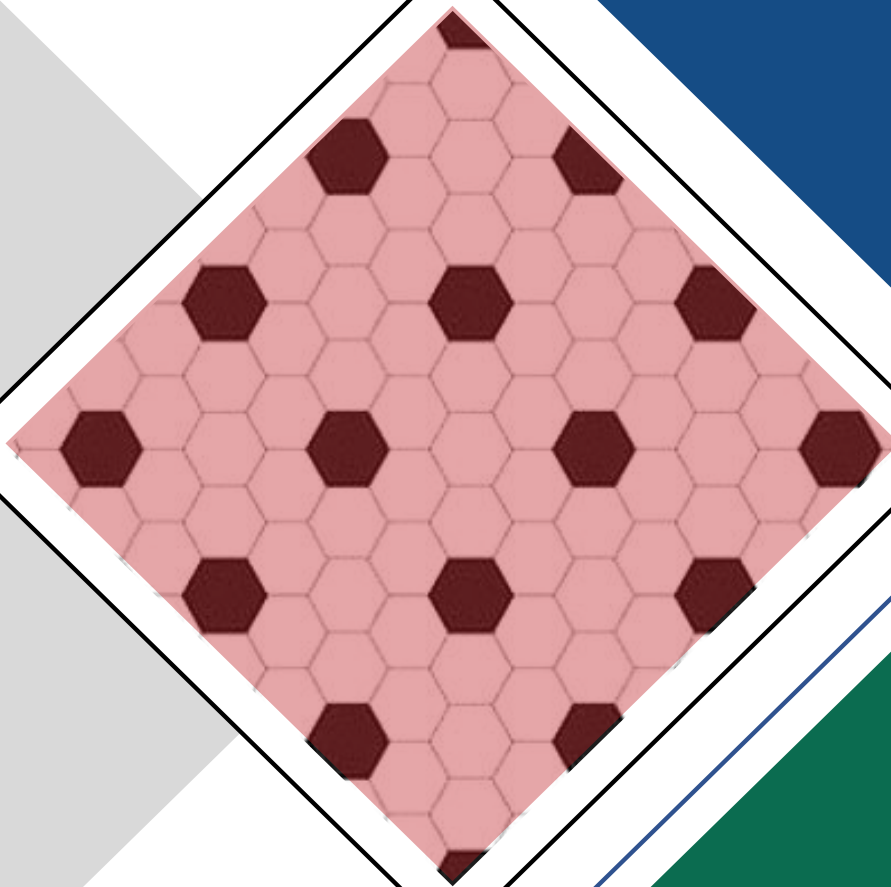




**OHSC**

Office of Health Standards Compliance  
Ensuring quality and safety in health care



# **BI-ANNUAL REPORT**

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**CERTIFICATION OF HEALTH ESTABLISHMENTS**



## DEFINITIONS

1. **“Board”** means the Board of the Office of Health Standards Compliance appointed in terms of Section 79A of the Act;
2. **“Chief Executive Officer”** means the person appointed as Chief Executive Officer of the Office in terms of Section 79H (1) of the Act;
3. **“Constitution”** means the Constitution of the Republic of South Africa, Act 108 of 1996;
4. **“Early Warning System”** means the surveillance systems that collect information of serious breaches of norms and standards that prompt interventions by the health establishment, the Office or relevant authority;
5. **“Health Establishment”** means the whole or part of a public or private institution, facility, building or place, whether for profit or not, that is operated or designed to provide inpatient or outpatient treatment, diagnostic or therapeutic interventions, nursing, rehabilitative, palliative, convalescent, preventative or other health services;
6. **“Inspector”** means a person appointed as an inspector in terms of Section 80(2) of the Act;
7. **“Minister”** means the Minister responsible for Health;
8. **“Norms and Standards”** means the norms and standards prescribed by the Minister in terms of Section 90(1)(b) and (c) of the Act;
9. **“Office”** means the Office of Health Standards Compliance established by Section 77(1) of the Act;
10. **“Regulations”** means the Procedural Regulations Pertaining to the Functioning of the Office of Health Standards Compliance and Handling of Complaints by the Ombud;
11. **“the Act”** means the National Health Act, 2003 (Act No. 61 of 2003); and
12. **“User”** means the person receiving treatment in a health establishment, including receiving blood or blood products, or using a health service, and if the person receiving treatment or using a health service is—
  - a. below the age contemplated in section 129 of the Children’s Act 38 of 2005, **“user”** includes the person’s parent or guardian, or another person authorised by law to act on the first mentioned person’s behalf; or
  - b. incapable of taking decisions, **“user”** includes the person’s spouse or partner or, in the absence of such spouse or partner, the person’s parent, grandparent, adult child or brother or sister, or another person authorised by law to act on the first mentioned person’s behalf.

# 1

## INTRODUCTION

In terms of section 79 of the National Health Act, 2003 (Act No. 61 of 2003) (“the Act”) the OHSC is mandated to “inspect and certify health establishments as compliant or no-compliant with the norms and standards. The norms and standards for different categories of health establishments were promulgated in February 2018 and came into effect in February 2019. Section 79(1)(f) of Act further requires the OHSC to publish information relating to norms and standards through the media and where appropriate, to specific communities.

Regulation 31 (1) (b) (ii) – (ii) *of the Procedural Regulations Pertaining to the functioning of the Office of Health Standards Compliance and handling of complaints by the Ombud* (“the regulations”) further requires the OHSC to, every six months, publish a report which covers all the compliance certificates issued, with the names and location of the health establishments and hearings conducted, with the names and location of health establishments and the outcome of hearings on its website and in any other appropriate publication platform.

In the reporting period from April to September 2021, the OHSC issued 32 certificates of compliance. However, there were no hearings conducted during the reporting period.

# 2

## APPLICABLE LEGISLATION

- 2.1. The Constitution of the Republic of South Africa, Act 108 of 1996;
- 2.2. The National Health Act, 2003 (Act No. 61 of 2003), as amended;
- 2.3. Norms and Standards Regulations applicable to different categories of health establishments, 2016; and
- 2.4. Procedural Regulations Pertaining to the Functioning of the Office of Health Standards Compliance and Handling of Complaints by the Ombud, 2016.

# 3

## PURPOSE OF THE REPORT

- 3.1. The purpose of the report is to inform the health establishments, stakeholders, and the public and users of the health establishments that have been certified by the OHSC during the period starting from April to September 2021.

## 4

## BACKGROUND

- 4.1. This bi-annual report covers the compliance certificates issued to health establishments which were inspected in the 2019/20 financial year, however, the process of finalizing the reports extended to the outer financial year. The list of health establishments in the Annexure is those establishments which were certified between April and September 2021.

## 5

## PROCESS FOLLOWED TOWARDS CERTIFICATION

- 5.1. Following finalisation of the inspection report, the reports were subjected to an external review process for quality control and expert opinion and feedback from the external reviewers was considered accordingly and reports were finalised for dissemination to the health establishments.
- 5.2. All final reports with findings were communicated to health establishments communicating the status in relation to compliance with the norms and standards. The OHSC has, in terms of the regulations, 15 days from the date of a recommendation by an inspector, to issue a certificate of compliance to all deserving health establishments and the time frame was adhered to.

## 6

## CERTIFICATION OF HEALTH ESTABLISHMENTS

- 6.1. During the reporting period, a total of **thirty-two (32)** health establishments in Free State, Gauteng, KwaZulu-Natal, Northern Cape, and Mpumalanga Provinces were certified by the OHSC (**see Annexure A for the list of certified health establishments**).
- 6.2. All health establishments found to be non-compliant with the norms and standards have been issued with a Compliance Notice stating the areas of non-compliance and the period within which the identified breaches should be addressed. The OHSC will continue to monitor implementation of the conditions set out in the compliance notices and additional inspections will be conducted when the period stated in the compliance notices lapse.
- 6.3. Should health establishments be found to be persistently non-compliant after the additional inspections, the formal enforcement process will follow.

## 7

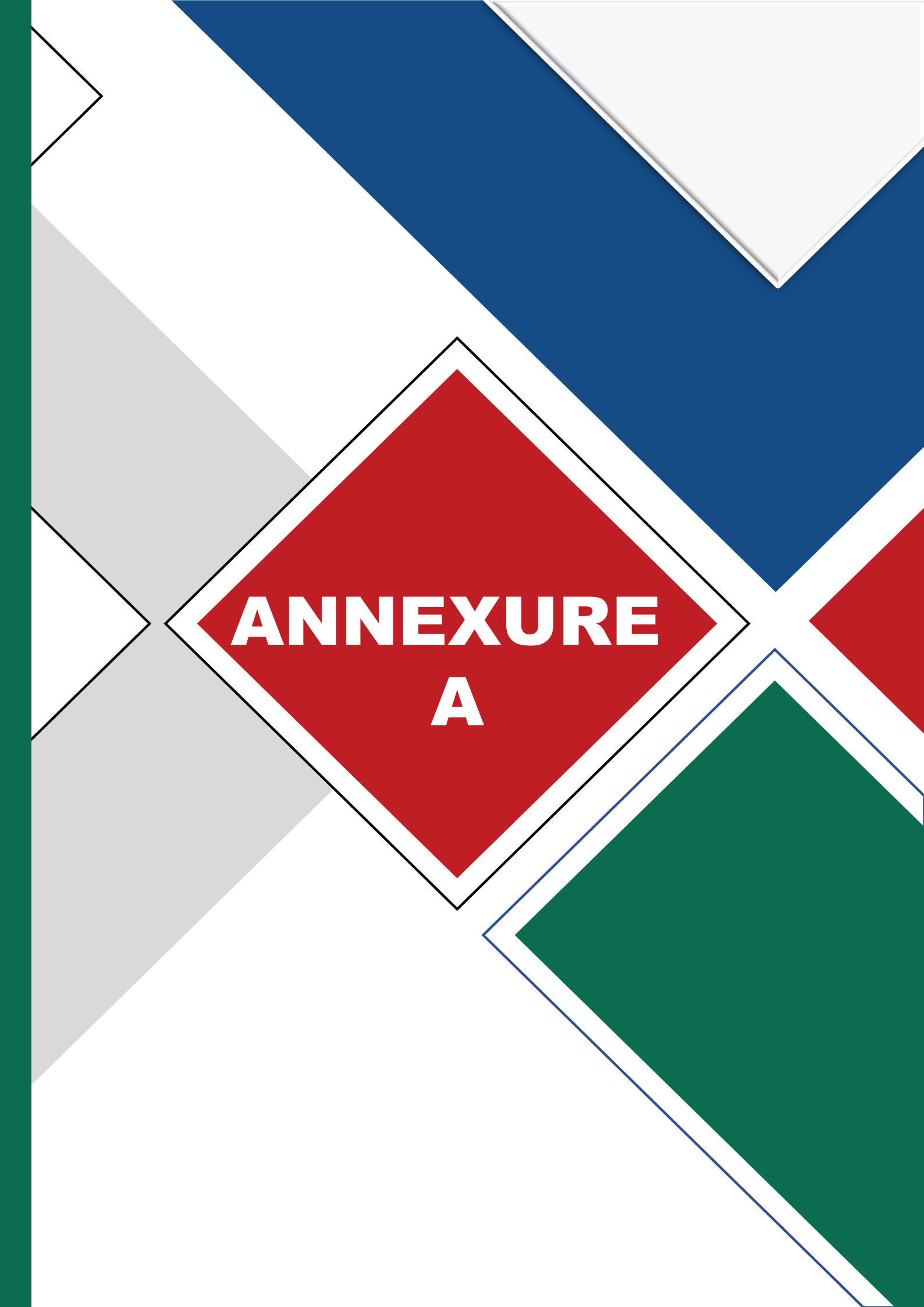
## CONDITIONS FOR CERTIFICATION

- 7.1. A certificate of compliance issued by the OHSC is valid for a period of **4 years** and is subject to renewal. However, health establishments are required in terms of regulation 19 of the regulations to, within a period of not more than six months before the expiry of the compliance certificate, submit an application to the OHSC for renewal of a certificate of compliance.
- 7.2. Any compliance notice issued against a certified health establishment suspends the validity of a certificate of compliance until the conditions set out in the said compliance notice are fulfilled (Regulation 20 (2)).

## 8

## CONCLUSION

The OHSC is enjoined by the Act to inspect and certify health establishments as compliant or non-compliant with the prescribed norms and standards. Furthermore, the OHSC has a responsibility to publish and inform the public about the performance of health establishments in relation to the norms and standards. Health establishments are therefore encouraged to work tirelessly to ensure compliance with the norms and standards which is followed by Certification by the OHSC.



**ANNEXURE**  
**A**



## CERTIFIED HEALTH ESTABLISHMENTS

<b>MPUMALANGA</b>				
<b>NO.</b>	<b>NAME OF HEALTH ESTABLISHMENT</b>	<b>GRADING</b>	<b>BAR CODE</b>	<b>DATE OF CERTIFICATION</b>
1.	Emzinoni Clinic	Good	OHSC - 000039	23 April 2021
2.	Langverwacht Ext 14 Clinic	Satisfactory	OHSC - 000040	23 April 2021
3.	Secunda Clinic	Good	OHSC - 000041	23 April 2021
<b>FREE STATE</b>				
4.	Batho Clinic	Good	OHSC - 000042	23 April 2021
5.	Boiketlo Clinic	Excellent	OHSC - 000043	23 April 2021
6.	Malesaona Clinic	Satisfactory	OHSC - 000044	23 April 2021
7.	Paballong Clinic	Excellent	OHSC - 000045	23 April 2021
8.	Phekolong (Reddersburg) Clinic	Excellent	OHSC - 000046	23 April 2021
9.	Riverside Clinic	Excellent	OHSC - 000047	23 April 2021
<b>NORTHERN CAPE</b>				
10.	Masakhane Clinic	Good	OHSC - 000048	29 April 2021
<b>GAUTENG</b>				
11.	Bophelong Clinic	Satisfactory	OHSC - 000059	07 May 2021
12.	Blyvooruitsig Clinic	Satisfactory	OHSC - 000060	07 May 2021
13.	Andries Raditsela Clinic	Good	OHSC - 000061	07 May 2021
14.	East Lynne Clinic	Excellent	OHSC - 000058	07 May 2021
15.	Ennerdale Ext 8 Clinic	Excellent	OHSC - 000057	07 May 2021
16.	Green Village Porta Cabin	Excellent	OHSC - 000056	07 May 2021
17.	Krugersdorp Central Clinic	Excellent	OHSC - 000055	07 May 2021
18.	Lenasia South Civic Centre	Satisfactory	OHSC - 000054	07 May 2021
19.	Mid Ennerdale Clinic	Good	OHSC - 000053	07 May 2021
20.	Palmridge Clinic	Satisfactory	OHSC - 000071	07 May 2021
21.	Petervale Clinic	Good	OHSC - 000070	07 May 2021
22.	Phahameng Clinic	Excellent	OHSC - 000069	07 May 2021
23.	Silverton Clinic	Excellent	OHSC - 000068	07 May 2021
24.	Tarlton Clinic	Good	OHSC - 000067	07 May 2021
25.	Thusong Community Centre Clinic	Satisfactory	OHSC - 000066	07 May 2021

26.	Tladi LA Clinic	Excellent	OHSC - 000065	07 May 2021
27.	Tladi Prov Clinic	Satisfactory	OHSC - 000064	07 May 2021
28.	Tsakane C Centre Clinic	Good	OHSC - 000063	07 May 2021
29.	Weilers Farm Clinic	Good	OHSC - 000062	07 May 2021
<b>KWAZULU-NATAL</b>				
30.	Osizweni Clinic	Excellent	OHSC – 000072	03 June 2021
31.	Stafford Clinic	Excellent	OHSC – 000073	03 June 2021
32.	Steadville Clinic	Good	OHSC - 000074	03 June 2021





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